



**Press Release  
For Immediate Release**

## ***CargoWise edi Appoints Holly Scott as Customer Service Manager - AMERICAS***

**Chicago, Illinois, USA, June 29, 2009** — CargoWise® edi, a leading provider of integrated international supply chain logistics management systems, has named Holly Scott as its new Customer Service Manager – AMERICAS. She will be based out of CargoWise edi's Chicago office and will be responsible for managing the Company's U.S.-based Customer Service department to ensure customers are provided with the highest level of support.

Ms. Scott has 11 years of experience in the freight forwarding and logistics industry, working primarily in operations and management positions at various companies. Her expertise and areas of strength include: troubleshooting and process/operational improvement, communications, team building and customer solutions. Most recently, Scott worked for ABX Logistics as IT Support and Training Manager before moving into a project management role where she was responsible for warehouse management system implementations.

"Holly is very professional and courteous in her approach to customer support," said Gene Gander, Vice President of Sales – AMERICAS for CargoWise edi, in making the announcement. "Her experience, ability to interpret and manage complex situations coupled with her strategic leadership skills speak for themselves. Based on her vast experience working at various logistics companies; she is in an excellent position to understand customer needs. Her extensive experience on the customer's side of the support desk makes her uniquely qualified to effectively serve and manage our customer support services."

"I am pleased to join the CargoWise edi team and look forward to working closely with new and existing customers to ensure their customer service and support expectations continue to be met and exceeded," said Scott. "I will be interfacing directly with other teams to identify and implement strategies for staff training and development, improved customer focus and increased productivity in order to enhance and strengthen our current service provisions."

### **ABOUT CARGOWISE® EDI**

CargoWise edi provides solutions for forwarders, customs brokers and logistics service providers focused on supply chain execution capability in an integrated ERP-like globally capable system. It is a world-leading provider of low-cost, high-value software solutions and services for the freight forwarding, NVOCC, express courier, customs brokerage, contract warehouse, container freight station, ships agency, local cartage and other supply chain services.

Every day, 1,300 logistics service providers, consisting of 33,000 users in 45 countries, move goods through the global supply chain using CargoWise edi's flagship product ediEnterprise. CargoWise edi offers supply chain logistics management systems that provide full integration across all departments and functionality for domestic, regional and global customers. Headquartered in the U.S., Australia and now in the UK, the Company operates from 12 worldwide offices across the U.S., Europe and Asia. More information on CargoWise edi can be found here: [www.cargowise.com](http://www.cargowise.com).

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